



The Summary of Benefits and [Coverage](#) (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary.** For more information about your [coverage](#), or to get a copy of the complete terms of [coverage](#), at [www.ibx.com/SGBooklet](http://www.ibx.com/SGBooklet) or by calling 1-800-ASK-BLUE (TTY:711). For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary/](http://www.healthcare.gov/sbc-glossary/) or call 1-800-ASK-BLUE (TTY:711) to request a copy.

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| <b>What is the overall <a href="#">deductible</a>?</b>                                | For Tier 1: \$0 person / \$0 family; For Tiers 2 & 3: \$5,500 person / \$11,000 family.  | You must pay all the costs up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay for covered services you use. Check your policy or <a href="#">plan</a> document to see when the <a href="#">deductible</a> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <a href="#">deductible</a> .  |
| <b>Are there services covered before you meet your <a href="#">deductible</a>?</b>    | Yes.   | This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost-sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .   |
| <b>Are there other <a href="#">deductibles</a> for specific services?</b>             | No.  | You don't have to meet <a href="#">deductibles</a> for specific services  |
| <b>What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a>?</b> | For participating <a href="#">providers</a> : \$7,150 person / \$14,300 family.  | The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.   |
| <b>What is not included in the <a href="#">out-of-pocket limit</a>?</b>               | <a href="#">Premiums</a> and health care this <a href="#">plan</a> doesn't cover.  | Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .   |
| <b>Will you pay less if you use a <a href="#">network provider</a>?</b>               | Yes. See <a href="http://www.ibx.com/find_a_provider">www.ibx.com/find_a_provider</a> or call 1-800-ASK-BLUE (TTY:711) for a list of <a href="#">network providers</a> . | You pay the least if you use a <a href="#">provider</a> in Tier 1. You pay more if you use a <a href="#">provider</a> in Tier 2 or Tier 3. You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services. |
| <b>Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a>?</b>    | Yes.   | This <a href="#">plan</a> will pay some or all of the costs to see a <a href="#">specialist</a> for covered services but only if you have a <a href="#">referral</a> before you see the <a href="#">specialist</a> .  |

| Common Medical Event   | Services You May Need                                   | What You Will Pay  |   |   |  | Limitations, Exceptions, & Other Important Information  |
|--|---|--|---|---|--|---|
|  |   | Tier 1 - Preferred (You will pay the least)  | Tier 2 - Enhanced   | Tier 3 - Standard (You will pay more)   | Out-of-Network Provider ( You will pay the most) |   |
| <b>If you visit a health care <a href="#">provider's office or clinic</a></b>  | Primary care visit to treat an injury or illness        | \$30 <a href="#">Copayment (copay)</a> /visit  | \$40 <a href="#">copay</a> /visit, <a href="#">Deductible</a> does not apply  | \$50 <a href="#">copay</a> /visit, <a href="#">Deductible</a> does not apply  | Not Covered                                      | None  |
|  | <a href="#">Specialist</a> visit                        | \$60 <a href="#">copay</a> /visit  | \$80 <a href="#">copay</a> /visit, <a href="#">Deductible</a> does not apply  | \$100 <a href="#">copay</a> /visit, <a href="#">Deductible</a> does not apply   | Not Covered                                      | PCP <a href="#">referral</a> required.  |
|  | <a href="#">Preventive care/screening</a> /immunization | No Charge  | No Charge, <a href="#">Deductible</a> does not apply  | No Charge, <a href="#">Deductible</a> does not apply  | Not Covered                                      | Age and frequency schedules may apply. For colorectal cancer <a href="#">screening</a> , your cost is \$750 <a href="#">copayment</a> at a non-preventive plus <a href="#">provider</a> . You may have to pay for services that aren't <a href="#">preventive</a> . Ask your <a href="#">provider</a> if the services needed are <a href="#">preventive</a> . Then check what your <a href="#">plan</a> will pay for. |
| <b>If you have a test</b>  | <a href="#">Diagnostic test</a> (x-ray, blood work)     | \$60 <a href="#">copay</a> /test(X-Ray)/No Charge(Blood Work)  | \$60 <a href="#">copay</a> /test, <a href="#">Deductible</a> does not apply (X-Ray)/No Charge, <a href="#">Deductible</a> does not apply (Blood Work)   | \$60 <a href="#">copay</a> /test, <a href="#">Deductible</a> does not apply (X-Ray)/No Charge, <a href="#">Deductible</a> does not apply (Blood Work)   | Not Covered                                      | PCP <a href="#">referral</a> required for x-rays. Requisition form required for lab work.   |
|  | Imaging (CT/PET scans, MRIs)                            | \$250 <a href="#">copay</a> /test  | \$250 <a href="#">copay</a> /test, <a href="#">Deductible</a> does not apply  | \$250 <a href="#">copay</a> /test, <a href="#">Deductible</a> does not apply  | Not Covered                                      | Precertification required for certain services. *See section General Information.   |
| <b>If you need drugs to treat your illness or condition</b><br>More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.ibx.com/fm/formulary5s">http://www.ibx.com/fm/formulary5s</a> | Generic drugs   | \$15 <a href="#">copay</a> /prescription fill (Retail)/\$15 <a href="#">copay</a> /prescription fill (1-30 days supply)(Mail Order); \$30 <a href="#">copay</a> /prescription fill (31-90 days supply)(Mail Order) | \$15 <a href="#">copay</a> /prescription fill (Retail)/\$15 <a href="#">copay</a> /prescription fill (1-30 days supply)(Mail Order); \$30 <a href="#">copay</a> /prescription fill (31-90 days supply)(Mail Order), <a href="#">Deductible</a> does not apply | \$15 <a href="#">copay</a> /prescription fill (Retail)/\$15 <a href="#">copay</a> /prescription fill (1-30 days supply)(Mail Order); \$30 <a href="#">copay</a> /prescription fill (31-90 days supply)(Mail Order), <a href="#">Deductible</a> does not apply | Not Covered                                      | Prior authorization age and quantity limits for some drugs; days supply limits on retail & mail order. *See section(s) prescription drug.Preferred Generics available at a reduced cost.This <a href="#">plan</a> has a Preferred Pharmacy <a href="#">Network</a> which excludes Walgreens and Rite-Aid.Mandatory generic.   |

\*For more information about limitations and exceptions, see [plan](#) or policy document at [www.ibx.com/SGBooklet](http://www.ibx.com/SGBooklet)

| Common Medical Event           | Services You May Need                          | What You Will Pay  |  |  |  | Limitations, Exceptions, & Other Important Information   |
|--------------------------------|--|--|--|--|--|--|
|                                |  | Tier 1 - Preferred (You will pay the least)  | Tier 2 - Enhanced  | Tier 3 - Standard (You will pay more)  | Out-of-Network Provider ( You will pay the most) |  |
|                                | Preferred brand                                | 50% <a href="#">Coinsurance (co-ins)</a> with a Maximum (max) member payment of \$400/prescription fill(1-30 days supply/Retail & Mail); 50% <a href="#">co-ins</a> with a max member payment of \$800/prescription fill(31-90/Mail) | 50% <a href="#">co-ins</a> with a max member payment of \$400/prescription fill(1-30 days supply/Retail & Mail); 50% <a href="#">co-ins</a> with a max member payment of \$800/prescription fill(31-90/Mail), <a href="#">Deductible</a> does not apply  | 50% <a href="#">co-ins</a> with a max member payment of \$400/prescription fill(1-30 days supply/Retail & Mail); 50% <a href="#">co-ins</a> with a max member payment of \$800/prescription fill(31-90/Mail), <a href="#">Deductible</a> does not apply  | Not Covered                                      | Prior authorization age and quantity limits for some drugs; days supply limits on retail & mail order. *See section(s) prescription drug.Preferred Generics available at a reduced cost.This <a href="#">plan</a> has a Preferred Pharmacy <a href="#">Network</a> which excludes Walgreens and Rite-Aid.Mandatory generic.  |
|                                | Non-preferred drugs                            | 50% <a href="#">co-ins</a> with a max member payment of \$500/prescription fill(1-30 days supply/Retail & Mail); 50% <a href="#">co-ins</a> with a max member payment of \$1000/prescription fill(31-90/Mail)                        | 50% <a href="#">co-ins</a> with a max member payment of \$500/prescription fill(1-30 days supply/Retail & Mail); 50% <a href="#">co-ins</a> with a max member payment of \$1000/prescription fill(31-90/Mail), <a href="#">Deductible</a> does not apply | 50% <a href="#">co-ins</a> with a max member payment of \$500/prescription fill(1-30 days supply/Retail & Mail); 50% <a href="#">co-ins</a> with a max member payment of \$1000/prescription fill(31-90/Mail), <a href="#">Deductible</a> does not apply | Not Covered                                      | Prior authorization age and quantity limits for some drugs; days supply limits on retail & mail order. *See section(s) prescription drug.Preferred Generics available at a reduced cost.This <a href="#">plan</a> has a Preferred Pharmacy <a href="#">Network</a> which excludes Walgreens and Rite-Aid.Mandatory generic.  |
|                                | <a href="#">Specialty drugs</a>                | 50% <a href="#">co-ins</a> with a max member payment of \$1,000/prescription fill  | 50% <a href="#">co-ins</a> with a max member payment of \$1,000/prescription fill, <a href="#">Deductible</a> does not apply   | 50% <a href="#">co-ins</a> with a max member payment of \$1,000/prescription fill, <a href="#">Deductible</a> does not apply   | Not Covered                                      | This applies to self-administered <a href="#">specialty drugs</a> covered under the prescription drug <a href="#">plan</a> . Limited to a maximum 30 days supply. Prior authorization and/or additional dispensing limits may apply. Other specialty injectables and infusion therapy drugs may be covered under your medical benefits. *See section(s) prescription drug. |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$250 <a href="#">copay</a> /visit   | Subject to <a href="#">deductible</a> and \$750 <a href="#">copay</a> /visit   | Subject to <a href="#">deductible</a> and \$1,250 <a href="#">copay</a> /visit   | Not Covered                                      | Precertification may be required. *See section General Information.  |
|                                | Physician/surgeon fees                         | No Charge  | 5%   | 10%  | Not Covered                                      | Precertification may be required. *See section General Information.  |

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| Common Medical Event  | Services You May Need                            | What You Will Pay                                     |  |   |  | Limitations, Exceptions, & Other Important Information  |
|---|--|---|--|---|--|---|
|   |  | Tier 1 - Preferred (You will pay the least)           | Tier 2 - Enhanced  | Tier 3 - Standard (You will pay more)   | Out-of-Network Provider ( You will pay the most) |   |
| If you need immediate medical attention                                   | <a href="#">Emergency room care</a>              | \$550 <a href="#">copay</a> /visit                    | \$550 <a href="#">copay</a> /visit, <a href="#">Deductible</a> does not apply                    | \$550 <a href="#">copay</a> /visit, <a href="#">Deductible</a> does not apply                     | Covered at in-network level                      | None  |
|   | <a href="#">Emergency medical transportation</a> | \$200 <a href="#">copay</a> /transport                | \$200 <a href="#">copay</a> /transport, <a href="#">Deductible</a> does not apply                | \$200 <a href="#">copay</a> /transport, <a href="#">Deductible</a> does not apply                 | Covered at in-network level                      | None  |
|   | <a href="#">Urgent care</a>                      | \$100 <a href="#">copay</a> /visit                    | \$100 <a href="#">copay</a> /visit, <a href="#">Deductible</a> does not apply                    | \$100 <a href="#">copay</a> /visit, <a href="#">Deductible</a> does not apply                     | Not Covered                                      | Your costs for <a href="#">urgent care</a> are based on care received at a designated <a href="#">urgent care</a> center or facility.   |
| If you have a hospital stay   | Facility fee (e.g., hospital room)               | \$500/ day; max of 5 <a href="#">copay</a> /admission | Subject to <a href="#">deductible</a> and \$900/ day; max of 5 <a href="#">copay</a> /admission  | Subject to <a href="#">deductible</a> and \$1,300/ day; max of 5 <a href="#">copay</a> /admission | Not Covered                                      | Precertification required.  |
|   | Physician/surgeon fees                           | No Charge   | 5%   | 10%   | Not Covered                                      | Precertification required.  |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                              | \$60 <a href="#">copay</a> /visit                     | \$60 <a href="#">copay</a> /visit, <a href="#">Deductible</a> does not apply                     | \$60 <a href="#">copay</a> /visit, <a href="#">Deductible</a> does not apply                      | Not Covered                                      | Precertification required.  |
|   | Inpatient services                               | \$500/ day; max of 5 <a href="#">copay</a> /admission | \$500/ day; max of 5 <a href="#">copay</a> /admission, <a href="#">Deductible</a> does not apply | \$500/ day; max of 5 <a href="#">copay</a> /admission, <a href="#">Deductible</a> does not apply  | Not Covered                                      | Precertification required.  |
| If you are pregnant   | Office visits                                    | \$60 <a href="#">copay</a> /visit                     | \$80 <a href="#">copay</a> /visit, <a href="#">Deductible</a> does not apply                     | \$100 <a href="#">copay</a> /visit, <a href="#">Deductible</a> does not apply                     | Not Covered                                      | Office visit cost share applies to the first OB visit only. Depending on the type of services, a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Pre-notification requested for maternity care. |
|   | Childbirth/delivery professional services        | No Charge   | 5%   | 10%   | Not Covered                                      | Office visit cost share applies to the first OB visit only. Depending on the type of services, a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Pre-notification requested for maternity care. |

| Common Medical Event  | Services You May Need                     | What You Will Pay   |  |  |  | Limitations, Exceptions, & Other Important Information  |
|---|---|---|--|--|--|---|
|   |   | Tier 1 - Preferred (You will pay the least)   | Tier 2 - Enhanced  | Tier 3 - Standard (You will pay more)  | Out-of-Network Provider ( You will pay the most) |   |
|   | Childbirth/delivery facility services     | \$500/ day; max of 5 <a href="#">copay</a> /admission                                 | Subject to <a href="#">deductible</a> and \$900/ day; max of 5 <a href="#">copay</a> /admission                                    | Subject to <a href="#">deductible</a> and \$1,300/ day; max of 5 <a href="#">copay</a> /admission                                  | Not Covered                                      | Office visit cost share applies to the first OB visit only. Depending on the type of services, a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). Pre-notification requested for maternity care. |
| <b>If you need help recovering or have other special health needs</b> | <a href="#">Home health care</a>          | No Charge   | 5%   | 10%  | Not Covered                                      | Precertification required. 60 visits/benefit period.  |
|   | <a href="#">Rehabilitation services</a>   | \$60 <a href="#">copay</a> /visit (PT/OT); \$70 <a href="#">copay</a> /visit (Speech) | \$60 <a href="#">copay</a> /visit, (PT/OT); \$70 <a href="#">copay</a> /visit, (Speech), <a href="#">Deductible</a> does not apply | \$60 <a href="#">copay</a> /visit, (PT/OT); \$70 <a href="#">copay</a> /visit, (Speech), <a href="#">Deductible</a> does not apply | Not Covered                                      | PCP <a href="#">referral</a> required. Physical/Occupational Therapies: 30 visits combined/benefit period. Speech Therapy: 30 visits/benefit period.  |
|   | <a href="#">Habilitation services</a>     | \$60 <a href="#">copay</a> /visit (PT/OT); \$70 <a href="#">copay</a> /visit (Speech) | \$60 <a href="#">copay</a> /visit, (PT/OT); \$70 <a href="#">copay</a> /visit, (Speech), <a href="#">Deductible</a> does not apply | \$60 <a href="#">copay</a> /visit, (PT/OT); \$70 <a href="#">copay</a> /visit, (Speech), <a href="#">Deductible</a> does not apply | Not Covered                                      | PCP <a href="#">referral</a> required. Physical/Occupational Therapies: 30 visits combined/benefit period. Speech Therapy: 30 visits/benefit period.  |
|   | <a href="#">Skilled nursing care</a>      | \$250/ day; max of 5 <a href="#">copay</a> /admission                                 | \$250/ day; max of 5 <a href="#">copay</a> /admission, <a href="#">Deductible</a> does not apply                                   | \$250/ day; max of 5 <a href="#">copay</a> /admission, <a href="#">Deductible</a> does not apply                                   | Not Covered                                      | Precertification required. 120 days/benefit period.   |
|   | <a href="#">Durable medical equipment</a> | 50%   | 50%, <a href="#">Deductible</a> does not apply   | 50%, <a href="#">Deductible</a> does not apply   | Not Covered                                      | Precertification required for selected items. *See section General Information.   |
|   | <a href="#">Hospice services</a>          | No Charge   | No Charge, <a href="#">Deductible</a> does not apply   | No Charge, <a href="#">Deductible</a> does not apply   | Not Covered                                      | Precertification required.  |
| <b>If your child needs dental or eye care</b>                         | Children's eye exam                       | No Charge   | No Charge, <a href="#">Deductible</a> does not apply   | No Charge, <a href="#">Deductible</a> does not   | Not Covered                                      | Once every calendar year  |
|   | Children's glasses                        | No Charge   | No Charge, <a href="#">Deductible</a> does not apply   | No Charge, <a href="#">Deductible</a> does not   | Not Covered                                      | 1 pair of glasses (lenses/ frames) or contacts per calendar year  |
|   | Children's dental check-up                | Not Covered   | Not Covered  | Not Covered  | Not Covered                                      | None  |

**Excluded Services & Other Covered Services:**

\*For more information about limitations and exceptions, see [plan](#) or policy document at [www.ibx.com/SGBooklet](http://www.ibx.com/SGBooklet)



**Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)**

- Abortion (except in cases of rape, incest, or when the life of the mother is endangered)
- Acupuncture
- Dental care (Pediatric)
- Long-term care
- Routine foot care
- Bariatric Surgery
- Dental care (adult)
- Non-emergency care when traveling outside the U.S.
- Weight loss programs
- Cosmetic Surgery
- Hearing aids
- Private-duty nursing

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)**

- Chiropractic Care
- Infertility treatment (only covered for artificial insemination)
- Routine Eye care (adult)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your [coverage](#) after it ends. To contact the [plan](#) at 1-800-ASK-BLUE (TTY:711) or the contact information for those agencies is: For group health [coverage](#) subject to ERISA, contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform); For non-federal governmental group health [plans](#), contact the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov). Church [plans](#) are not covered by the Federal COBRA continuation [coverage](#) rules. If the [coverage](#) is insured, you should contact your State Insurance regulator regarding possible rights to continuation [coverage](#) under State law. Other [coverage](#) options may be available to you too, including buying individual insurance [coverage](#) through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: Pennsylvania Insurance Department - 1-877-881-6388 - <http://www.insurance.pa.gov/Consumers>.

**Does this plan provide Minimum Essential Coverage? Yes.**

If you don't have [Minimum Essential Coverage](#) for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health [coverage](#) for that month.

**Does this plan meet Minimum Value Standards? Yes.**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

—————*To see examples of how this plan might cover costs for a sample medical situation, see the next section.*—————

**About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these [coverage](#) examples are based on self-only [coverage](#).

| Peg is Having a Baby<br>(9 months of in-network pre-natal care and a hospital delivery)  |                 | Managing Joe's type 2 Diabetes<br>(a year of routine in-network care of a well-controlled condition)   |                | Mia's Simple Fracture<br>(in-network emergency room visit and follow up care)  |                |
|--|-----------------|--|----------------|--|----------------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a>  | \$0             | ■ The <a href="#">plan's</a> overall <a href="#">deductible</a>  | \$0            | ■ The <a href="#">plan's</a> overall <a href="#">deductible</a>  | \$0            |
| ■ <a href="#">Specialist copayment</a>   | \$60            | ■ <a href="#">Specialist copayment</a>   | \$60           | ■ <a href="#">Specialist copayment</a>   | \$60           |
| ■ Hospital (facility) <a href="#">copayment</a>  | \$500           | ■ Hospital (facility) <a href="#">copayment</a>  | \$500          | ■ Hospital (facility) <a href="#">copayment</a>  | \$500          |
| ■ Other <a href="#">coinsurance</a>  | 0%              | ■ Other <a href="#">coinsurance</a>  | 0%             | ■ Other <a href="#">coinsurance</a>  | 0%             |
| <b>This EXAMPLE event includes services like:</b><br>Specialist office visits ( <i>prenatal care</i> )<br>Childbirth/Delivery Professional Services<br>Childbirth/Delivery Facility Services<br>Diagnostic tests ( <i>ultrasounds and blood work</i> )<br>Specialist visit ( <i>anesthesia</i> ) |                 | <b>This EXAMPLE event includes services like:</b><br>Primary care physician office visits ( <i>including disease education</i> )<br>Diagnostic tests ( <i>blood work</i> )<br>Prescription drugs<br>Durable medical equipment ( <i>glucose meter</i> ) |                | <b>This EXAMPLE event includes services like:</b><br>Emergency room care ( <i>including medical supplies</i> )<br>Diagnostic test ( <i>x-ray</i> )<br>Durable medical equipment ( <i>crutches</i> )<br>Rehabilitation services ( <i>physical therapy</i> ) |                |
| <b>Total Example Cost</b>  | <b>\$12,800</b> | <b>Total Example Cost</b>  | <b>\$7,400</b> | <b>Total Example Cost</b>  | <b>\$1,900</b> |
| <b>In this example, Peg would pay:</b>   |                 | <b>In this example, Joe would pay:</b>   |                | <b>In this example, Mia would pay:</b>   |                |
| <i>Cost Sharing</i>  |                 | <i>Cost Sharing</i>  |                | <i>Cost Sharing</i>  |                |
| Deductibles  | \$0             | Deductibles  | \$0            | Deductibles  | \$0            |
| Copayments   | \$1,100         | Copayments   | \$700          | Copayments   | \$500          |
| Coinsurance  | \$0             | Coinsurance  | \$2,700        | Coinsurance  | \$40           |
| <i>What isn't covered</i>  |                 | <i>What isn't covered</i>  |                | <i>What isn't covered</i>  |                |
| Limits or exclusions   | \$10            | Limits or exclusions   | \$60           | Limits or exclusions   | \$0            |
| <b>The total Peg would pay is</b>  | <b>\$1,100</b>  | <b>The total Joe would pay is</b>  | <b>\$3,500</b> | <b>The total Mia would pay is</b>  | <b>\$500</b>   |

Note: These numbers assume the patient does not participate in the [plan's](#) wellness program. If you participate in the [plan's](#) wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-800-ASK-BLUE (TTY:711)

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

# Glossary of Health Coverage and Medical Terms

- This glossary defines many commonly used terms, but isn't a full list. These glossary terms and definitions are intended to be educational and may be different from the terms and definitions in your [plan](#) or [health insurance](#) policy. Some of these terms also might not have exactly the same meaning when used in your policy or plan, and in any such case, the policy or plan governs. (See your Summary of Benefits and Coverage for information on how to get a copy of your policy or plan document.)
- [Underlined](#) text indicates a term defined in this Glossary.
- See page 6 for an example showing how [deductibles](#), [coinsurance](#) and [out-of-pocket limits](#) work together in a real life situation.

## Allowed Amount

This is the maximum payment the [plan](#) will pay for a covered health care service. May also be called "eligible expense", "payment allowance" or "negotiated rate."

## Appeal

A request that your health insurer or [plan](#) review a decision that denies a benefit or payment (either in whole or in part).

## Balance Billing

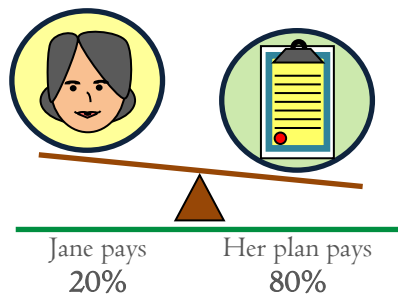
When a [provider](#) bills you for the balance remaining on the bill that is not covered by your [plan](#). This amount is the difference between the actual billed amount and the [allowed amount](#). For example, if the provider's charge is \$100 and the allowed amount is \$70, the provider may bill you for the remaining \$30. This happens most often when you see an [out-of-network provider \(non-preferred provider\)](#). A preferred provider may not bill you for covered services.

## Claim

A request for a benefit (including reimbursement of a health care expense) made by you or your health care [provider](#) to your health insurer or [plan](#) for items or services you think are covered.

## Coinsurance

Your share of the costs of a covered health care service, calculated as a percentage (for example, 20%) of the [allowed amount](#) for the service. You generally pay coinsurance *plus* any [deductibles](#) you owe. (For example, if the [health insurance](#) or [plan's](#) allowed amount for an office visit is \$100 and you've met your deductible, your coinsurance payment of 20% would be \$20. The health insurance or plan pays the rest of the allowed amount.)



## Complications of Pregnancy

Conditions due to pregnancy, labor and delivery that require medical care to prevent serious harm to the health of the mother or the fetus. Morning sickness and a non-emergency caesarean section generally aren't complications of pregnancy.

## Copayment

A fixed amount (for example, \$15) you pay for a covered health care service, usually when you receive the service. The amount can vary by the type of covered health care service.

## Cost Sharing

Your share of costs for services that a [plan](#) covers that you must pay out of your own pocket (sometimes called "out-of-pocket costs"). Some examples of cost sharing are [copayments](#), [deductibles](#), and [coinsurance](#). Family cost sharing is the share of cost for deductibles and out-of-pocket costs you and your spouse and/or child(ren) must pay out of your own pocket. Other costs, including your [premiums](#), penalties you may have to pay or the cost of care a plan doesn't cover usually are not considered cost sharing.

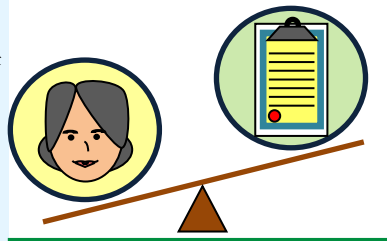
## Cost-sharing Reductions

Discounts that reduce the amount you pay for certain services covered by an individual [plan](#) you purchase through the [Marketplace](#). You may get a discount if your income is below a certain level, and you choose a Silver level health plan or if you're a member of a federally recognized tribe, which includes being a shareholder in an Alaska Native Claims Settlement Act corporation.



## Deductible

An amount you could owe during a coverage period (usually one year) for covered health care services before your [plan](#) begins to pay. An overall deductible applies to all or almost all covered items and services. A plan with an overall deductible may also have separate deductibles that apply to specific services or groups of services. A plan may also have only separate deductibles. (For example, if your deductible is \$1000, your plan won't pay anything until you've met your \$1000 deductible for covered health care services subject to the deductible.)



Jane pays 100%      Her plan pays 0%  
(See page 6 for a detailed example.)

## Diagnostic Test

Tests to figure out what your health problem is. For example, an x-ray can be a diagnostic test to see if you have a broken bone.

## Durable Medical Equipment (DME)

Equipment and supplies ordered by a health care [provider](#) for everyday or extended use. DME may include: oxygen equipment, wheelchairs and crutches.

## Emergency Medical Condition

An illness, injury, symptom (including severe pain) or condition severe enough to risk serious danger to your health if you didn't get medical attention right away. If you didn't get immediate medical attention you could reasonably expect one of the following to result: 1) Your health would be put in serious danger; or 2) You would have serious problems with your bodily functions; or 3) You would have serious damage to any part or organ of your body.

## Emergency Medical Transportation

Ambulance services for an [emergency medical condition](#). Types of emergency medical transportation may include transportation by air, land, or sea. Your [plan](#) may not cover all types of emergency medical transportation, or may pay less for certain types.

## Emergency Room Care / Emergency Services

Services to check for an [emergency medical condition](#) and treat you to keep an emergency medical condition from getting worse. These services may be provided in a licensed hospital's emergency room or other place that provides care for emergency medical conditions.

## Excluded Services

Health care services that your [plan](#) doesn't pay for or cover.

## Formulary

A list of drugs your [plan](#) covers. A formulary may include how much your share of the cost is for each drug. Your plan may place drugs at different [cost sharing](#) levels or tiers. For example, a formulary may include generic drug and brand name drug tiers and different cost sharing amounts will apply to each tier.

## Grievance

A complaint that you communicate to your health insurer or [plan](#).

## Habilitation Services

Health care services that help a person keep, learn or improve skills and functioning for daily living. Examples include therapy for a child who isn't walking or talking at the expected age. These services may include physical and occupational therapy, speech-language pathology and other services for people with disabilities in a variety of inpatient and/or outpatient settings.

## Health Insurance

A contract that requires a health insurer to pay some or all of your health care costs in exchange for a [premium](#). A health insurance contract may also be called a "policy" or "[plan](#)".

## Home Health Care

Health care services and supplies you get in your home under your doctor's orders. Services may be provided by nurses, therapists, social workers, or other licensed health care [providers](#). Home health care usually does not include help with non-medical tasks, such as cooking, cleaning or driving.

## Hospice Services

Services to provide comfort and support for persons in the last stages of a terminal illness and their families.

## Hospitalization

Care in a hospital that requires admission as an inpatient and usually requires an overnight stay. Some [plans](#) may consider an overnight stay for observation as outpatient care instead of inpatient care.

## Hospital Outpatient Care

Care in a hospital that usually doesn't require an overnight stay.

## Individual Responsibility Requirement

Sometimes called the “individual mandate,” the duty you may have to be enrolled in health coverage that provides [minimum essential coverage](#). If you don’t have minimum essential coverage, you may have to pay a penalty when you file your federal income tax return unless you qualify for a health coverage exemption.

## In-network Coinsurance

Your share (for example, 20%) of the [allowed amount](#) for covered healthcare services. Your share is usually lower for in-network covered services.

## In-network Copayment

A fixed amount (for example, \$15) you pay for covered health care services to [providers](#) who contract with your [health insurance](#) or [plan](#). In-network copayments usually are less than [out-of-network copayments](#).

## Marketplace

A marketplace for [health insurance](#) where individuals, families and small businesses can learn about their [plan](#) options; compare plans based on costs, benefits and other important features; apply for and receive financial help with [premiums](#) and [cost sharing](#) based on income; and choose a plan and enroll in coverage. Also known as an “Exchange”. The Marketplace is run by the state in some states and by the federal government in others. In some states, the Marketplace also helps eligible consumers enroll in other programs, including Medicaid and the Children’s Health Insurance Program (CHIP). Available online, by phone and in-person.

## Maximum Out-of-Pocket Limit

Yearly amount the federal government sets as the most each individual or family can be required to pay in [cost sharing](#) during the plan year for covered, in-network services. Applies to most types of health [plans](#) and insurance. This amount may be higher than the [out-of-pocket limits](#) stated for your plan.

## Medically Necessary

Health care services or supplies needed to prevent, diagnose or treat an illness, injury, condition, disease or its symptoms, including habilitation, and that meet accepted standards of medicine.

## Minimum Essential Coverage

Health coverage that will meet the [individual responsibility requirement](#). Minimum essential coverage generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE and certain other coverage.

## Minimum Value Standard

A basic standard for measuring the percentage of permitted costs covered by the [plan](#). If you’re offered an employer plan that pays for at least 60% of the total allowed costs of benefits, the plan offers minimum value and you may not qualify for [premium tax credits](#) and [cost sharing reductions](#) to buy a plan from the [Marketplace](#).

## Network

The facilities, [providers](#) and suppliers your health insurer or [plan](#) has contracted with to provide health care services.

## Network Provider (Preferred Provider)

A [provider](#) who has a contract with your [health insurer](#) or [plan](#) who has agreed to provide services to members of a plan. You will pay less if you see a provider in the [network](#). Also called “preferred provider” or “participating provider.”

## Orthotics and Prosthetics

Leg, arm, back and neck braces, and artificial legs, arms, and eyes, and external breast prostheses incident to mastectomy resulting from breast cancer. These services include: adjustment, repairs, and replacements required because of breakage, wear, loss or a change in the patient’s physical condition.

## Out-of-network Coinsurance

Your share (for example, 40%) of the [allowed amount](#) for covered health care services to [providers](#) who do *not* contract with your [health insurance](#) or [plan](#). [Out-of-network coinsurance](#) usually costs you more than [in-network coinsurance](#).

## Out-of-network Copayment

A fixed amount (for example, \$30) you pay for covered health care services from [providers](#) who do *not* contract with your [health insurance](#) or [plan](#). Out-of-network copayments usually are more than [in-network copayments](#).

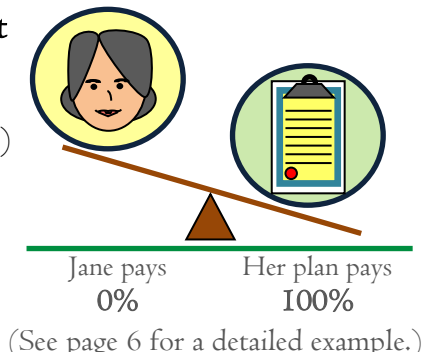
## Out-of-network Provider (Non-Preferred Provider)

A [provider](#) who doesn't have a contract with your [plan](#) to provide services. If your plan covers out-of-network services, you'll usually pay more to see an out-of-network provider than a [preferred provider](#). Your policy will explain what those costs may be. May also be called "non-preferred" or "non-participating" instead of "out-of-network provider".

## Out-of-pocket Limit

The most you *could* pay during a coverage period (usually one year) for your share of the costs of covered services. After you meet this limit the [plan](#) will usually pay 100% of the

[allowed amount](#). This limit helps you plan for health care costs. This limit never includes your [premium](#), [balance-billed](#) charges or health care your [plan](#) doesn't cover. Some plans don't count all of your [copayments](#), [deductibles](#), [coinsurance](#) payments, out-of-network payments or other expenses toward this limit.



## Physician Services

Health care services a licensed medical physician, including an M.D. (Medical Doctor) or D.O. (Doctor of Osteopathic Medicine), provides or coordinates.

## Plan

Health coverage issued to you directly (individual plan) or through an employer, union or other group sponsor (employer group plan) that provides coverage for certain health care costs. Also called "health insurance plan", "policy", "health insurance policy" or "[health insurance](#)".

## Preauthorization

A decision by your health insurer or [plan](#) that a health care service, treatment plan, [prescription drug](#) or [durable medical equipment \(DME\)](#) is [medically necessary](#). Sometimes called prior authorization, prior approval or precertification. Your [health insurance](#) or plan may require preauthorization for certain services before you receive them, except in an emergency. Preauthorization isn't a promise your health insurance or plan will cover the cost.

## Premium

The amount that must be paid for your [health insurance](#) or [plan](#). You and/or your employer usually pay it monthly, quarterly or yearly.

## Premium Tax Credits

Financial help that lowers your taxes to help you and your family pay for private [health insurance](#). You can get this help if you get health insurance through the [Marketplace](#) and your income is below a certain level. Advance payments of the tax credit can be used right away to lower your monthly [premium](#) costs.

## Prescription Drug Coverage

Coverage under a [plan](#) that helps pay for [prescription drugs](#). If the plan's [formulary](#) uses "tiers" (levels), prescription drugs are grouped together by type or cost. The amount you'll pay in cost sharing will be different for each "tier" of covered prescription drugs.

## Prescription Drugs

Drugs and medications that by law require a prescription.

## Preventive Care

Routine health care, including [screenings](#), check-ups, and patient counseling, to prevent or discover illness, disease, or other health problems.

## Primary Care Physician

A physician, including an M.D. (Medical Doctor) or D.O. (Doctor of Osteopathic Medicine), who provides or coordinates a range of health care services for you.

## Primary Care Provider

A physician, including an M.D. (Medical Doctor) or D.O. (Doctor of Osteopathic Medicine), nurse practitioner, clinical nurse specialist or physician assistant, as allowed under state law and the terms of the [plan](#), who provides, coordinates or helps you access a range of health care services.

## Provider

An individual or facility that provides health care services. Some examples of a provider include a doctor, nurse, chiropractor, physician assistant, hospital, surgical center, skilled nursing facility, and rehabilitation center. The [plan](#) may require the provider to be licensed, certified or accredited as required by state law.

## Reconstructive Surgery

Surgery and follow-up treatment needed to correct or improve a part of the body because of birth defects, accidents, injuries or medical conditions.

## Referral

A written order from your [primary care provider](#) for you to see a [specialist](#) or get certain health care services. In many health maintenance organizations (HMOs), you need to get a referral before you can get health care services from anyone except your primary care provider. If you don't get a referral first, the [plan](#) may not pay for the services.

## Rehabilitation Services

Health care services that help a person keep, get back or improve skills and functioning for daily living that have been lost or impaired because a person was sick, hurt or disabled. These services may include physical and occupational therapy, speech-language pathology and psychiatric rehabilitation services in a variety of inpatient and/or outpatient settings.

## Screening

A type of [preventive care](#) that includes tests or exams to detect the presence of something, usually performed when you have no symptoms, signs or prevailing medical history of a disease or condition.

## Skilled Nursing Care

Services performed or supervised by licensed nurses in your home or in a nursing home. Skilled nursing care is *not* the same as "skilled care services," which are services performed by therapists or technicians (rather than licensed nurses) in your home or in a nursing home.

## Specialist

A [provider](#) focusing on a specific area of medicine or a group of patients to diagnose, manage, prevent or treat certain types of symptoms and conditions. A non-physician specialist is a provider who has special training in a specific area of health care.

## Specialty Drug

A type of [prescription drug](#) that, in general, requires special handling or ongoing monitoring and assessment by a health care professional, or is relatively difficult to dispense. Generally, specialty drugs are the most expensive drugs on a [formulary](#).

## UCR (Usual, Customary and Reasonable)

The amount paid for a medical service in a geographic area based on what [providers](#) in the area usually charge for the same or similar medical service. The UCR amount sometimes is used to determine the [allowed amount](#).

## Urgent Care

Care for an illness, injury or condition serious enough that a reasonable person would seek care right away, but not so severe as to require [emergency room care](#).

# How You and Your Insurer Share Costs - Example

Jane's Plan Deductible: \$1,500

Coinsurance: 20%

Out-of-Pocket Limit: \$5,000

January 1<sup>st</sup>  
Beginning of Coverage Period

December 31<sup>st</sup>  
End of Coverage Period



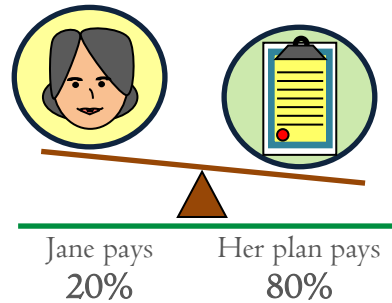
## Jane hasn't reached her \$1,500 deductible yet

Her plan doesn't pay any of the costs.

Office visit costs: \$125

Jane pays: \$125

Her plan pays: \$0



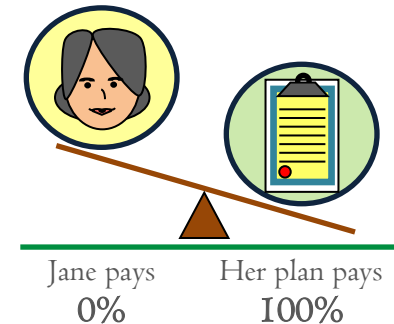
## Jane reaches her \$1,500 deductible, coinsurance begins

Jane has seen a doctor several times and paid \$1,500 in total, reaching her deductible. So her plan pays some of the costs for her next visit.

Office visit costs: \$125

Jane pays: 20% of \$125 = \$25

Her plan pays: 80% of \$125 = \$100



## Jane reaches her \$5,000 out-of-pocket limit

Jane has seen the doctor often and paid \$5,000 in total. Her plan pays the full cost of her covered health care services for the rest of the year.

Office visit costs: \$125

Jane pays: \$0

Her plan pays: \$125



## Language Assistance Services

**Spanish:** ATENCIÓN: Si habla español, cuenta con servicios de asistencia en idiomas disponibles de forma gratuita para usted. Llame al 1-800-275-2583 (TTY: 711).

**Chinese:** 注意: 如果您讲中文, 您可以得到免费的语言协助服务。致电 1-800-275-2583。

**Korean:** 안내사항: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-275-2583 번으로 전화하십시오.

**Portuguese:** ATENÇÃO: se você fala português, encontram-se disponíveis serviços gratuitos de assistência ao idioma. Ligue para 1-800-275-2583.

**Gujarati:** સૂચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. 1-800-275-2583 કોલ કરો.

**Vietnamese:** LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi sẽ cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Hãy gọi 1-800-275-2583.

**Russian:** ВНИМАНИЕ: Если вы говорите по-русски, то можете бесплатно воспользоваться услугами перевода. Тел.: 1-800-275-2583.

**Polish:** UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-275-2583.

**Italian:** ATTENZIONE: Se lei parla italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-275-2583.

**Arabic:** ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية متاحة لك بالمجان. اتصل برقم 1-800-275-2583.

**French Creole:** ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-275-2583.

**Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga serbisyo na tulong sa wika nang walang bayad. Tumawag sa 1-800-275-2583.

**French:** ATTENTION: Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-800-275-2583.

**Pennsylvania Dutch:** BASS UFF: Wann du Pennsylvania Deitsch schwetzsch, kannscht du Hilf griege in dei eegni Schprooch unni as es dich ennich eppes koschte zellt. Ruf die Nummer 1-800-275-2583.

**Hindi:** ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। कॉल करें 1-800-275-2583।

**German:** ACHTUNG: Wenn Sie Deutsch sprechen, können Sie kostenlos sprachliche Unterstützung anfordern. Wählen Sie 1-800-275-2583.

**Japanese:** 備考: 母国語が日本語の方は、言語アシスタンスサービス (無料) をご利用いただけます。1-800-275-2583へお電話ください。

### Persian (Farsi):

توجه: اگر فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما فراهم می باشد. با شماره 1-800-275-2583 تماس بگیرید.

**Navajo:** Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh. Hódííłnih koji' 1-800-275-2583.

### Urdu:

توجه درکار ہے: اگر آپ اردو زبان بولتے ہیں، تو آپ کے لئے مفت میں زبان معاون خدمات دستیاب ہیں۔ کال کریں 1-800-275-2583.

**Mon-Khmer, Cambodian:** សូមមេត្តាចាប់អារម្មណ៍៖ ប្រសិនបើអ្នកនិយាយភាសាមន-ខ្មែរ ឬភាសាខ្មែរ នោះ ជំនួយផ្នែកភាសានឹងមានផ្តល់ជូនដល់លោកអ្នកដោយឥតគិតថ្លៃ។ ទូរសព្ទទៅលេខ 1-800-275-2583។

## Discrimination is Against the Law

This Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. This Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

This Plan provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters, and written information in other formats (large print, audio, accessible electronic formats, other formats).
- Free language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages.

If you need these services, contact our Civil Rights Coordinator. If you believe that This Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator. You can file a grievance in the following ways: In person or by mail: ATTN: Civil Rights Coordinator, 1901 Market Street, Philadelphia, PA 19103, By phone: 1-888-377-3933 (TTY: 711) By fax: 215-761-0245, By email: [civilrightscordinator@1901market.com](mailto:civilrightscordinator@1901market.com). If you need help filing a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.